



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 3461)
)
Examiner: Gilligan, Christopher L)
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Inventor(s): Mester, David J.)
)
Serial No.: 10/617,472)
)
Filing Date: July 11, 2003)
)
For: WARRANTY MANAGING PROCESS)
_____)

**PRELIMINARY
AMENDMENT**

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

Please consider the following amendments to the application in connection with the Request
for Continued Examination (RCE) filed concurrently herewith: